

GMC 2017 Terrain

Pre-Delivery Inspection Form

Vehicle Identification Number _____

Dealer/BAC Code _____

Stock # _____ Repair Order # _____

Remove wristwatches, jewelry, cell phones, etc., and cover belt buckles to prevent damage to the vehicle.

Deficiencies must be called to Service Management's attention. Inspect, perform, verify proper operation, assembly, fit and routing of the following.

Initial Preparation:

- ☐ Leave door edge protection and other shipping/storage materials on until customer delivery
- ☐ Adjust tires to pressures specified on the Certification/Tire Label. Do NOT relearn the Tire Pressure Monitoring System. Record adjusted results.

Temperature: _____ °F _____ °C**Tires:** LF _____ RF _____ LR _____ RR _____
Spare _____ (if equipped)

- ☐ Install loose shipped parts and all accessories (torque as needed)

Interior:

- ☐ Power mirrors (if equipped)
- ☐ Seats, all: Check material, operation and that removable seats are properly secured
- ☐ Seat belts, all: material, operation, routing and latches
- ☐ Displays, gauges, interior and exterior lights

Exterior:

- ☐ Doors, locks, all keys/fobs and keyless entry system
- ☐ Check child safety door/window locks are in normal (unlocked) position (if equipped)
- ☐ Fit/Function removable top/panel convertible top (if equipped)
- ☐ Fit/function/retention of parts such as bumpers, moldings, grille, emblems, doors, deck lid, hood, fuel door and cap, tailgate, liftgate and hatches, sunroof (if equipped)
- ☐ Check antenna mast installation

Under Hood:

- ☐ Remote hood release, latch and hood safety latch
- ☐ Check condition and charge **12V** battery using **PDI Mode** on the EL-50313 battery tester/charger (Midtronics GR8). Attach print out to repair order. See TSB 03-06-03-004 for additional information.
- ☐ Hoses, lines, cables and wire attachments are free of kinks and clear of any moving/hot parts
- ☐ Hoses, clamps, pipes, fittings, seals, and gaskets for seepage and proper connection
- ☐ Fluid levels: Add as required

Under Vehicle:

- ☐ Visually inspect underbody; check all fluid systems for leaks
- ☐ Brake/fuel lines secured in clips

Road Test:**ODOMETER:****Before** _____ **After** _____

Before, during and after this test, check all standard equipment, options and accessories for proper operation, as applicable. Drive on a legal roadway with road conditions permitting. Evaluate the following:

- ☐ Check Automatic Transmission Shift lock control
- ☐ Check electronic steering column lock (PEPS vehicles only) (if equipped)
- ☐ Remote start (if equipped)
- ☐ Engine Performance: Cold start, idle quality
- ☐ Forward Collision Alert, Front and Rear Parking Assist, Lane Departure Warning, Side Blind Zone Alert, Lane Change Alert, Rear Cross Traffic Alert, Safety Seat Alert, Rear Vision Camera (if equipped)
- ☐ Front and rear HVAC system controls, blower(s), heater, A/C, front defroster and rear defogger
- ☐ Electronic compass for function. Set to correct zone and calibrate (if equipped)
- ☐ Regular and steering wheel controls for radio, CD, MP3, XM, RSA, RSE and NAV (if equipped)
- ☐ Steering wheel – center position
- ☐ Steering for leads, pulls, vibration at idle, vibration while driving
- ☐ Wipers, delay, RainSense and washers, front and rear (if equipped)
- ☐ Brakes for noise, pulls, vibration or shudder at both high and low speeds
- ☐ Unusual wind noise
- ☐ Unusual noise/vibration/squeak/rattle
- ☐ Cruise/adaptive cruise (if equipped)
- ☐ Transfer case operation, all ranges (if equipped)
- ☐ Transmission shifter, clutch, noise, shift smoothness
- ☐ Engine performance: Hot start, idle quality
- ☐ Check for MIL, SES, SVS, and any warning lights

OnStar: Verify Hot Spot (if equipped)

- ☐ Verify OnStar indicator light is green
- ☐ Wi-Fi® broadcast check – Press the OnStar "Voice Command" button and say "Wi-Fi® Settings"
- ☐ Using the information on the screen connect a device, using a Wi-Fi® enabled device (e.g. smartphone), verify that you can connect to vehicle's Hot Spot

Note: You do not need to press the Blue OnStar button. The Demo message will continue to play during each ignition cycle until a customer purchases the vehicle and an Online Enrollment is submitted by the selling Dealer.

Special Inspection Items

- ☐ **Initial Prep** – For information on delivering quality vehicles and generating higher CSI scores refer to latest TSB 03-00-89-006.
- ☐ **Exterior** – The rear Door Paint Protection Patch is longer installed on the exterior painted panel. Refer to latest bulletin PI1244.
- ☐ **Interior** – The driver's front floor mat must be securely fastened in place. Refer to latest TSB 10-08-110-001.
- ☐ **Exterior** – Locate and install the antenna.
- ☐ **Road Test** – Refer to Owner's Manual page 5-4 and 5-5 for information on calibrating the compass. Setting to the correct zone is not required for this vehicle.
- ☐ **Final Inspection & Prep** – Do NOT use silicone or wax-based products to clean the interior. Refer to latest TSB 06-00-89-029 for details.
- ☐ **Note** – Vehicles in dealer inventory need to be properly maintained for quality delivery. Refer to latest TSB 09-00-89-002.
- ☐ **Final Inspection & Prep** – Due to normal daily & seasonal temperature changes, tire pressures MUST be rechecked at time of delivery. Consult Tire Loading Label Recommended Cold Tire Inflation Pressure.

Final Inspection & Preparation:

Perform just prior to delivery.

- ☐ Interior: Remove protective coverings. Clean as required: seats, headliner, kick panels, carpets, console, instrument panel, moldings and hard trim
- ☐ Install and secure the floor mat retainers to the carpet side retainers (if equipped)
- ☐ Check heated/cooled seats/steering wheel (if equipped)
- ☐ Set NAV to correct region (if required)
- ☐ Exterior wash and dry. Check for water leaks
- ☐ Check paint finish for dents, dings, chips, scratches, or blemishes. Repair.
- ☐ Reset fuel economy readings
- ☐ Set clock/calendar to local time
- ☐ Using a clean cloth, clean the wiper blades using GM Optikleen windshield washer fluid, if necessary
- ☐ Thoroughly clean all glass surfaces, use plain water on interior glass
- ☐ Recheck tire pressures (Including spare, if equipped) and **12V** battery condition (using EL50313 battery tester/charger **PDI Mode**)
- ☐ Check Investigate Vehicle History (IVH) for required field actions. All open field actions must be completed prior to vehicle delivery

Certification: I certify that this Pre-Delivery Inspection has been completed by:

Technician (Print Name)_____
Service Manager (Signature)

File With Repair Order

Date

042517 r1.6

Page 1 of 1